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A Subsidiary of Oman Airports



Oman SATS News

Visit of a delegation from the Republic of China to Oman SATS

During their visit to Oman SATS, a business group from Southern China had a fruitful discussion about advancing and bolstering logistical improvements between Guangzhou and Oman. We are eager to collaborate in order to benefit the Sultanate of Oman and the business.



SATS Superstars Safety Award Q1 (FY23/24)

This award recognises proactive efforts to improve safety and security at SATS Singapore and its subsidiaries. These teams have built and promoted a positive safety culture inside their organisations under SATS to ensure workplace safety and security for everyone.

Oman SATS staff have been honoured with the Q1 FY24/25 SATS Superstar Safety Awards.



Welcoming the new head of Oman Air - Commercial Cargo

Oman SATS Management welcomed the new head of Oman Air Cargo Commercial through which he got to know the company's Management team and departments.



Oman SATS News

Oman SATS signed a Cooperation Program with Environment



Oman SATS signed a Cooperation Program with Environment Authority which aims to facilitate the procedures for auditing and releasing shipments related to the Environment Authority with ease and simplicity, through Muscat International Airport, Cargo Terminal.



This cooperation program will establish an institutional framework concerned with joint coordination between the parties to facilitate procedures, through the compatibility of political provisions and regulations with ease and simplicity.

First Retired Female

Mrs. Afifa Al Hinai joined The Air Cargo Operations in 2003 and completed 21 years of service. She retired last September, where the company's Management honored her, wishing her continued health and wellness.





Staff Engagement

Muzdalifa AL Nummani
Cargo Agent

Muzdalifa Al Namani, A cargo agent at Oman SATS, brings extensive experience to her role. After completing her secondary education, she honed her interpersonal skills as a receptionist at the Golden Tulip Hotel for four years, and her experience there provided her with invaluable insights into customer services and dealing with clients of all levels.

Initially, the demanding environment at Oman SATS presented a new set of challenges. However, with her resilience and determination, Muzdalifa quickly adapted and embraced the opportunity to learn new skills and contribute to the efficient operation of cargo handling. Muzdalifa successfully managed a variety of cargo shipments to ensure timely delivery without getting overwhelmed.

While her move to Oman SATS required a shift in focus, Muzdalifa remains committed to building strong relationships with her colleagues and fostering a collaborative working environment. She is keen to continue developing her expertise in freight logistics and contributing to the success of the company.

One of Muzdalifah's notable achievements was her successful handling of a complex shipment that required coordination with multiple parties while adhering to the strict regulations and guidelines required by the shipment. Through her meticulous planning and attention to details, she ensured that the shipment was delivered on time and without any unexpected delays or consequences. Her ability to overcome challenges and find creative solutions has earned her the appreciation of her colleagues and superiors.



Guest On Focus

Hussain Al Qasmi
Custom Clearance Officer

Hussain bin Saeed Al Qasmi, Air Cargo Operations and Customs Clearance Officer at National Travel & Tourism Cargo Solutions (NTT), has been working in air cargo operations since 2007.

Over the years, Hussain has faced many challenges during his long tenure at the Air Cargo Terminal. One of the biggest challenges he has faced has been the ever-evolving regulations and procedures related to air cargo and customs clearance. Keeping up with these changes requires continuous learning and adaptation.

In addition, Hussain has had to deal with unexpected cargo delays, lost shipments, and other logistical issues that can arise in the fast-paced world of cargo handling.

Despite these challenges, Hussain has developed a strong problem-solving mindset, and through the collaboration with Oman SATS staff, he has been able to overcome obstacles and deliver exceptional service to his clients.

Hussain's ambition is to start his own air cargo and logistics company, leveraging the knowledge and skills he has gained during his tenure at the Air Cargo Terminal.

Hussain has had the opportunity to work closely with Oman SATS staff throughout his career and has been impressed by the company's commitment to providing high quality services and fostering a collaborative work environment, in addition to its advanced technologies. Hussain particularly appreciated the company's investment in infrastructure and modern technology, which has streamlined operations and improved efficiency. Hussain has also benefited from the support and guidance of Oman SATS staff, who have helped him develop his skills and knowledge in the field of air freight and customs clearance.

Staff Leave Insight

Sick Leave

A worker whose illness is established shall be entitled to a sick leave not exceeding (182) one hundred and eighty-two days per year, based on the following percentages of the comprehensive wage:

1 – From the first (1) day until the twenty-first (21) day:

(100%) one hundred percent of the wage.

2 – From the twenty-second (22) to thirty-fifth (35):

(75%) seventy-five percent of the wage.

3 – From the thirty-sixth (36) day until the seventieth (70) day:

(50%) fifty percent of the wage.

4 – from the seventy-first (71) day until the one hundred and eighty-second day (182):

(35%) thirty-five percent of the wage.

Patient Escorting Leave

15 days throughout the year for the Omani worker to accompany a patient with whom he has marital relationship or a relationship upto the second degree.

Paternity Leave

7 days of paternity leave, provided that the child is born alive and the leave is not exceeded 98 days of the child age.

Study Leave

To a study exam for a maximum of 15 days in a year, for the Omani worker enrolled in studies in one of the schools, institutes, colleges or universities.

Death of the wife or one of the sons or daughters

10 days.