

OMAN SATS

Newsletter

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Edition 9

Edition Note

Hamed
Al-Maani



Asistant Manager - Import operation

I am very honored to be featured in this month's newsletter to share my insights on several aspects.

I commend the team for all their efforts for this wonderful publication which is not only very informative but also inspiring. Please carry on and inspire!

In the past 6 years we really worked hard, stepped up and set the bar high in terms of services. We have received awards and citations local and overseas, we were certified by the IATA, ISO and most importantly we gained the respect and were recognized as the one of the leaders in the industry with regards to services, innovation and sustainability.

Collectively contributed, everyone has done their part with the guidance from our Management Team headed by Mr. ST.

I am very proud to be a part of this organization.

These past couple of years were really very difficult times and arguably could be the worst in our lifetime.

Due to the transformation we had, our values partnered with discipline and resiliency we have weathered this pandemic and managed to mitigate the impact.

These trying times will only make us stronger and I am confident that henceforth, we will be able to overcome any adversities that may come our way.

Through the efforts of everyone in the Sultanate, of course with the guidance and wise leadership of His Majesty, we are striving back to normalization once again.

However, it is not the time to relax, let us not put our guards down, Covid 19 still exist. Let's continue the discipline and the habit of necessary precautions.

Take care and be safe always!

Trending News

Work Plan Day 2022 event

Oman SATS continue its annual Departmental Work Plan which was being held at the beginning of each year to exchange ideas and set targets that would raise and improve the level of working performance. At the same time, it also allows departments to present new work paths and challenges faced by both the company and employees. This year's event took place on Monday the 17th JAN- 2022. It was chaired by the CEO, whom presented the opening keynote, followed by presentations given by the departments' line Managers where they presented their achievements for last year and objectives of this year.

Sheikh Aimen Al Hosni our Chairman honoured us by presenting awards for our outstanding employees during the year.



Safety Campaign in Cargo Terminal

In Oman SATS, employee's safety is paramount and the Company spares no efforts in promoting a safety culture amongst all the company staff. The theme of this year's campaign is "Safety starts with you!" The theme is based on all staff working together to enhance our safety behaviours, especially within our warehouse. The campaign was held on 24th & 25 JAN in the Cargo Terminal facility.



Workshop of Arabic calligraphic

Oman SATS believe that cultured diversity is a very important aspect of any successful company. Therefore, it supports its employees to initiate an Arabic calligraphic workshop. The purpose of this workshop was to encourage Oman SATS employees and other participants to know about and learn the Arabic calligraphy and to introduce the tools and techniques needed for it. This initiative started last December and will carry on to this month as well. It also provides a social platform for the staff of various departments to interact casually as the classes were conducted over the weekends.



Oman SATS honor its outstanding staff for 2021



Staff Engagement

Mishal Al Zadjali

Sr. Officer HR & Admin



Mishaal Abdullah Al-Zadjali, is the Senior Officer at HR and Admin Department. Since joining the company two years ago, has spared no effort to overcome all the challenges the department faced, using his long and wide experience, which amounted to 38 years in the field of public relations and administrative affairs, and armed with his calmness and wisdom that everyone witnesses it.

Al-Zadjali's career began from his early childhood after he settled in the Sultanate of Oman coming from the State of Kuwait. He worked in a famous hotel as a security guard. As Mishaal had a lot of hopes and aspirations at the time to become a high position in the same hotel, which led him to work with double effort, until the organization became dependent on him in clearing some administrative matters, and then he was assigned on more than one occasion to represent the general manager of the hotel during His vacations, until he reached the position of human resources manager ably.

Through the changes that accompanied the civil aviation sector, Mishaal volunteered to be transferred to Oman SATS, in the position of senior officer. Through it all, Mishaal realized that the company took upon itself the development of cargo by introducing many technologies. Attention was paid to the administrative aspect with the company's core operations been the main beneficiary.

Mishaal spends his time after work taking care of his family's responsibilities, and he also spends a lot of time taking care of home farming by planting some fruit trees. He uses his remaining time to keep fit by walking and swimming.

Mishaal's retirement period is approaching, and he has already planned how to benefit from his time and experience, as he aspires to establish a consulting company in the field of administrative affairs or enter the tourism sector by establishing a five-star hotel.

In conclusion, Al Zadjali thanked all the employees of Oman SATS, young and old, and wishes them continued success.

Guest On Focus

**Qais
Al Maashri**
Head of the Health Control



Qais Salem Al-Maashri, Head of the Health Control Department in Muscat Municipality at Muscat International Airport, has long experience in controlling food items incoming to the Sultanate by air, for more than 24 years. His duties are summarized in verifying the expiry dates of manufactured food items and their various components, and verifying the health certificate endorsed by the various Omani embassies in the countries from which they are imported. It is also the responsibility of Qais and his team to inspect the shops in the passenger terminal and the coffee shop of the cargo terminal, write reports on these campaigns, summon the shop owners and issue financial violations in the event that any of the health aspects related to food safety is proven to be violating.

Qais describes the services provided by Oman SATS as very good, especially since the radical move to the new building, and the partnership with the Singaporean company SATS had a positive and tangible impact. Through the launch of many modern technologies that made it easier for all people, including the Muscat Municipality, saving time and effort. It played a major role in the safety of all food imported from abroad, as the time to deliver these foods ranged between five minutes and a half hour as a maximum.

Qais takes an exceptional view of the air cargo sector in the Sultanate. Describing it as a continuous development, especially after opening the door for import and export to and from neighboring countries. This will have a good return, and will also lead to an improvement in the process of handling foodstuffs, especially refrigerated and frozen ones.

Qais is foreseeing the future plans of the Muscat Municipality. The municipality is currently working on a plan to activate the partnership as a unified work between companies and other government agencies, including the Oman SATS, as they are the segments of society involved in the trading and processing of food items / products.

Qais thanked the editorial team for hosting, and stressed the importance of such meetings as they are one of the most important means that help them spread awareness about the work and tasks of the Food Safety Center of Muscat Municipality.

Work Ethics

Safety Lesson

Avoiding Bad Work Ethic

Procrastination

People with poor work ethic aren't driven to complete tasks. As a result, they wait until the last minute to complete work and often produce work of poor quality.

Negativity

Negativity affects others in the workplace and is a common trait of people with bad work ethic because they don't value professionalism.

Toxicity

Toxicity is a high indication of poor work ethic. These individuals aren't concerned with creating a productive, welcoming work environment and seek to minimize their peers.

Inefficiency

Employees with poor work ethic may demonstrate inefficiency. While they may complete their tasks, they do it in a way that ultimately takes more time, and costs the company more money.

Irresponsibility

When you have an irresponsible employee, you can see a lack of work ethic in how seriously they take their duties in the workplace. Irresponsible employees don't place high importance on their commitments and responsibilities.

Passiveness

Passiveness can be a general personality characteristic, but it can also apply to attitudes in the workplace. This attitude means that individuals don't care either way what happens with their job- in other words, they also demonstrate apathy.

Unprofessional behavior

Unprofessional behavior is a strong indicator of a lack of work ethic, as those employees that take pride in their jobs strive to maintain a professional demeanor

Case study:

Staff was assigned to load the cargo, and when he brought the container from outside the warehouse to the inside, he entered the container through the exit door in the opposite direction of traffic and while entering, the door automatically closed and hit on the container, which led to damage to the shutter door.

Lesson learned:

When bringing ULD's inside the warehouse staff has to be more vigilant and stop & check all surroundings before entering and exiting warehouse doors

Case study:

During storing cargo, an import porter caused an accident on pharmaceutical shipment due to speed driving and hit the bottom part of the cargo.

Lesson learned:

- Always ensure to apply safety measures in all areas
- It is important for all forklift drivers to be trained and knowledgeable on how long it takes for their forklift to stop when travelling at different speeds.
- To also observe speed limits when operate forklift or any other equipment.

Excerpt

Oman Vision 2040

What is Oman vision 2040?

Oman: Joining the World's Developed Countries

Oman vision 2040 Realization Partners

Government, Private sector, Individual, Civil Society Organizations



Book : The Morning Miracle

- 1) Enjoy the silence: It is important to enjoy the quiet morning when everyone is slumber and the bustling life has not yet given its start.
- 2) Positive Emphasis on Goals: Positive emphasis on the major goals of your life is very important to your success in work and life in general, so in the morning for 10 minutes try to force yourself to reaffirm your commitment to achieving your goals.
- 3) Dream and imagination: close your eyes and visualize in your mind what you want. Your visualizations can include your goals, and how you will look and feel when you reach them. You can also visualize the day going perfectly, seeing yourself enjoying your work, smiling and laughing with your family.
- 4) Doing sports activity: After that, exercise to increase your heart rate and to strengthen it to work and pump more blood into your body.

OMAN SATS

NEWSLETTER

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