

OMAN SATS

Newsletter

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Edition 8

Edition Note

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Al-Kharusi**

Assistant Manager - DLV & CTU



I would like to say a big thank you to all, especially our management, for giving me a chance to share my journey in my career in this new segment in our newsletter.

Let me start my humble beginning in my career. I am also like you that when I start here as entry level staff I start at the bottom with a full positive outlook in the company. I face a lot of challenges in my career, a lot of sacrifice, a lot of effort given to the company but still we are struggling because of a lot of obstacles but at the end we ensure to lessen some operational issues that sometimes we encounter. Thanks to the men and women in our company who exert a lot of effort to show our best.

As time goes on, I keep on working and cooperating with my colleagues. I give my full support to all my colleagues as a team. Whenever there are some internal issues and even personal matters if I am needed I extend my assistance to show them how I valued them as my colleagues.

From the old airport a lot of memories we left behind. The four corners of the old cargo warehouse were a witness of our improvement like a ladder that we climbed slowly until we reached the new era of cargo handling company.

Now we transfer to the new airport with a highly sophisticated facility, a truly international cargo warehouse. We receive some accreditation from external organizations because of our dedication and support by top management to the company.

I/We are grateful to have a company team up with SATS because SATS company not only helped us to reach the top but marked in the map as one competitive ground handling company in GCC.

To all my colleagues let us support our company to achieve more success because at the end we will benefit from it. Let us sacrifice if there are some issues or constraints in our work because of this current pandemic situation. Don't lose hope, continue dreaming and put into action to achieve our dreams. There is an old saying that - There is a light at the end of every tunnel.

It's a great honor for me to get a part in this newsletter. Once again thank you for your support. Wow!

Trending News

Go Green

Oman SATS took the initiative to launch its "Going Green" campaign. As a part of its sustainability program, they invite all staff and stakeholders to the workshop on Environmental Cleanliness Awareness (Going Green) on the 16th Dec. Be'ah representative gave a briefing presentation for Oman SATS. The audience also took part in the competitions organized during the launch, and winners were presented with prizes.



CEO TALK

Sheikh Aimen Ahmed Sultan Al Hosni (CEO of Oman Airports), and chairmen of the company held the CEO TALK event when he discussed the current conditions of our work in light of the continuing impact of the Corona pandemic. In his talk, Sheikh Aimen touched on the lessons learned during the pandemic, which he hoped will make us stronger over time. He also discussed on the challenges faced by the Airport community, as well as his vision for 2022.

He also highlighted the achievements of Oman SATS for 2021, and was grateful and happy for the impacts and the performance of our company. By the end of the event, we had a raffle draw and the lucky winner was our colleague Adil Al Balushi, Ibrahim Al Shibai, Ahmed Al Jalndani, and Mohammed Al Khalbani .



The Quality Achievements Award

Oman SATS was awarded the Quality Achievements Award 2021 on 11th Dec in Dubai by the European Society for Quality Research based in Switzerland, whose mission is to promote a Quality Culture in organizations throughout the world. It was a strong recognition of our efforts in promoting quality certificate within the company.



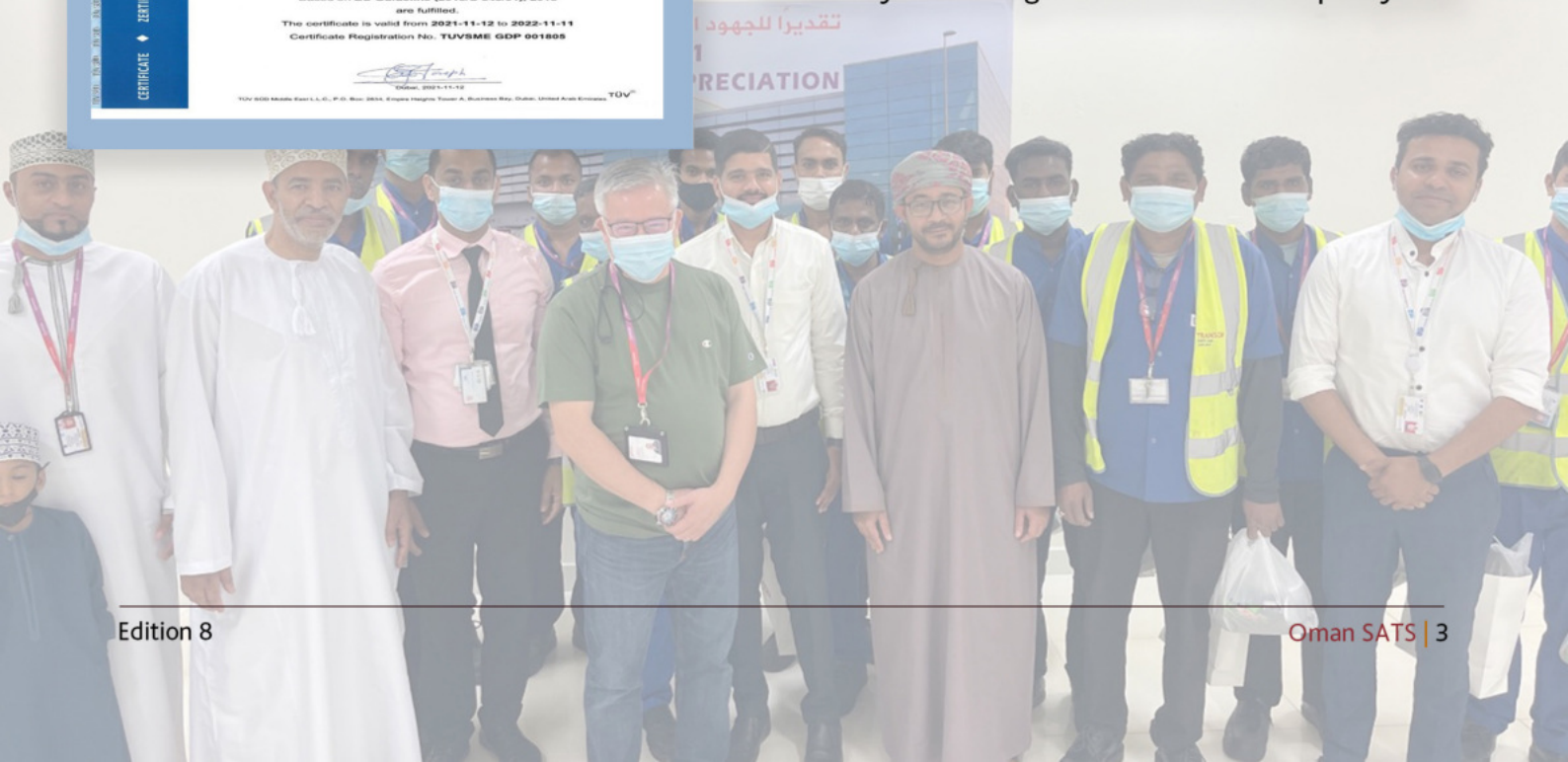
GDP Certificate of Oman SATS LLC

GDP is that part of quality assurance which ensures that the quality of medicinal products is maintained throughout all the logistic processes from the manufacturing to the end consumer. The company successfully completed the audit which is valid till 11- Dec-2022



Staff End Year Appreciation Lunch & Dinner

The company organized End Year Appreciation lunch & dinner for permanent and outsourced staff on 31st Dec 2021 to thank the staff for their hard work in 2021. The company has been doing this for the past 5 years as we acknowledged the efforts put in by them. What made this special was that the meals were all served by the management team as in the past years.



Staff Engagement



Idris Cargo Agent
AL BALUSHI

The owner of tours in the mechanics of vehicles of all kinds. This field was inspired by his father and continued on him and his love, Idris Al Balushi, a cargo agent at Oman SATS since 2016. He studied Commerce and his dream is aviation engineering. He moved in several departments since he joined the company until he settled in the reception department.

He loves working in the cargo sector with passion. Because of the many changes and services that the company has recently introduced, his love for the company has increased and he has been able to overcome all the difficulties that accompany any job whatsoever.

From his early childhood, his father - may God have mercy on him - instilled in him a love of cars and their mechanics. His father is considered one of the first Omanis to open car maintenance workshops in the

Sultanate in the early seventies. Idris learned everything from that workshop. Including the expansion of his hobby to include the repair of bicycles and motorcycles, up to various types of cars.

With this love, he moved to import and export cars, diagnosing and mastering their malfunctions until he had a weekly segment on a radio program on Muscat FM channel. He also had many interviews on other radio channels, in which he discussed the most important car malfunctions and how to treat them, as he cares. How to prepare cars for winter trips and adventures, which he also loves, as he organizes this type of trip for a while, and has this enriching experience, which includes driving in the sand and rugged places.

Idris urges all his fellow employees to establish their own businesses in the areas they love, which would be additional income, and urges them to work hard because the opportunities are favorable for development through the management of the current company.

Guest On Focus

Mazin
Al Hajri



Mazen Ali Saeed Al-Hajri worked immediately after the end of his secondary education as an accountant in a small shop. After which his ambition began to grow, until he joined Omani SATS. Then, he resigned, from that time, he continues his career with

determination. He had a visit to cargo building and we hosted him to talk about this brilliant march.

He started his university studies majoring in engineering at the same time that he joined Oman Air as cargo agent in 2013. After his training period and passing through all the company's operations departments, and due to the practical pressures at that time, he preferred to postpone his studies for some time.

After the Singaporean company SATS entered as a new partner in Oman Air, and the changes that accompanied that in 2016, Mazen had the opportunity to change to an internal position in the company in the marketing department that was created. On the other hand, Mazen was able to attend many local and international events as a representative of the company. This new knowledge and experience were crowned by the signing of many agreements that had a positive impact on the company.

Mazen raised the bet in 2019, as he resigned from the company to move to another company in customer service. His new job required quick intuition and the ability to deal with various customer segments.

Speaking about the future of air cargo, Mazen expected a lot for the cargo sector in the Sultanate. As it is a vital sector that serves many segments of society. This is what necessitates the company's management to add more electronic services, in addition to the recently launched services such as the company's application and the interactive electronic clearance device.

Work Ethics

Labour Law

Hard work

Hard workers don't give up when a task is difficult. These individuals show their work ethic in their persistence.

Dedication

Dedication means that an employee always sees their commitments through. They keep their deadlines and complete tasks to the fullest.

Discipline

Workers that show discipline aren't swayed by what they want to do. Instead, they continue doing what they should until it's complete.

Productivity

Individuals with a strong work ethic often have high productivity and keep themselves busy completing assignments and meeting their goals.

Teamwork

Team players are individuals that demonstrate work ethic through teamwork. They know their company works when everyone does their part, and they're always willing to help a co-worker.

Integrity

Integrity is a strong indicator of a good work ethic. It guides individuals to make choices that are morally sound, and that are ethically balanced.

Responsibility

Individuals with a strong work ethic are known to be responsible. Being consistent and reliable shows professionalism and respect for their work.

Determination

Employees can show a strong work ethic by being determined to meet or exceed goals. Even if they're not familiar with the task, they will look for resources to help them successfully achieve their goals.

Article (27):

The worker shall:

1- personally carry out the work in accordance with the instructions and supervision of the employer and to the extent specified in the contract and according to the law and work regulations and exercise in the performance thereof such care as would be exercised by the reasonable man;

2- obey by the employer's instructions relating to the execution of the work agreed to if such instructions are not contrary to the contract, the law or morals, and if his submission thereto will not expose him to danger;

3- take care of the means of production and work instruments which are put at his disposal, and shall maintain them with the care and diligence of the reasonable man, and take all necessary measures for their maintenance and safety;

4- keep the secrets of the work.

5- continuously Endeavour to develop his skills and experience professionally and culturally in accordance with such regulations and procedures as may be laid down by the employer;

6- refrain from using the instruments of work outside the place of work except with the prior permission of the employer and to keep such instruments in the proper places;

7- abide by the instructions of safety and vocational health at the establishment whiter prescribed by the law, or executive regulations and decision thereof or by the rules, regulations and instructions of the work.

Oman Vision 2040

Inspire Your Knowledge

Oman five-year plan

The first five-year plan in the Sultanate began in 1976, under the guidance of His Majesty Sultan Qaboos bin Said, may God rest his soul and forgive him

Five-year plan

A set of measures set by the government to be implemented in five years, in order to develop the branches of the national economy, improve infrastructure, and organize all educational, cultural and scientific activities that contribute effectively to the development and progress of the country.

الخطط الخمسية العمانية

بدأت الخطة الخمسية الأولى في السلطنة عام ١٩٧٦ للميلاد، بتوجيه من حضرة صاحب الجلالة السلطان قابوس بن سعيد المعظم طيب الله ثراه وغفر له



الخطة الخمسية الأولى

مرسوم سلطاني رقم ٧٦ / ٢٢
اعتماد الخطة الخمسية ١٩٧٦ - ١٩٨٠ م

بدأ إعداد هذه الخطة وأشرف عليها مجلس التنمية العماني . ويتوجهات من حضرة صاحب الجلالة السلطان قابوس بن سعيد المعظم طيب الله ثراه بالوقوف على حصر الممتلكات وتوجيه الدعم لبناء سلطنة عُمان في ذلك الوقت بما يتلائم مع طموحات وتطلعات بناء الدولة العصرية

الخطة الخمسية الثانية

مرسوم سلطاني رقم ٨٠ / ٨٢
الخطة الخمسية الثانية ١٩٨١ - ١٩٨٥ م

تمثلت الخطة الخمسية الثانية في دعم المشاريع وتطوير سبل التعليم ودعم المنظومات الأمنية والأمنية إلى جانب الاهتمام بالزراعة والأسماك وتطوير المنشآت النفطية والوقوف على احتياجات البلاد وتحسينها والاهتمام بها.

الخطة الخمسية الثالثة

مرسوم سلطاني رقم ٨٥ / ١٠٣
الخطة الخمسية الثالثة ١٩٨٦ - ١٩٩٠ م

تمثلت في الاهتمام بتنمية مصادر الدخل إلى جانب الإيرادات النفطية وزيادة نسبة الاستثمارات إلى الدخل القومي بالإضافة إلى تطبيق نظام المركزية الجغرافية في توزيع المنشآت التجارية والصناعية في كافة ربوع السلطنة لتحقيق المساواة في توزيع الثروات والاهتمام بقطاعات التعدين والصناعة في السلطنة.

الخطة الخمسية الرابعة

مرسوم سلطاني رقم ٩١ / ١
الخطة الخمسية الرابعة ١٩٩١ - ١٩٩٥ م

تمثلت في الاهتمام بإصلاح عوائد النفط وضمها إلى الصندوق الاحتياطي للدولة بالإضافة إلى توجيه الاعتدال في الإنفاق والاهتمام بالمعروفات الإنمائية. كما تم في نفس الخطة إنشاء الصندوق الاحتياطي العام للدولة، بالإضافة إلى البدء بتوجيه الاهتمام إلى المنشآت التقنية والوقوف على بنيتها الأساسية والعمل بها.



رؤية عمان 2040

الخطة الخمسية
الثالثة عشرة
2036-2040

الخطة الخمسية
الثانية عشرة
2031-2035

الخطة الخمسية
الحادية عشرة
2026-2030

الخطة الخمسية
العاشرة
2021-2025

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