

OMAN SATS

NEWSLETTER



Head of Operations

“ My Heartfelt and sincere
Thanks to all ”

Trending News :

Oman Airports established vaccination campaign.

Bader Al- Bartamani :

Cargo sector is one of the vital sectors in the Sultanate.

Dr. Edmund CHIA :

To succeed your need to be better, faster ...





Ahmed Dahlan
Head of Operations

HOO's Note :

It gives me great pleasure in reading our very own 1st edition in-house newsletter for June 2021. I am proud of the newsletter editorial team who have worked tirelessly to make this happen. The contents are absolutely exciting. It is updated with recent events and information. The newsletter appeals to all groups of staff. I personally like the 'Staff Engagement' and 'Guest On Focus' column. It gives a better understanding of staff and customers thoughts alike. It is very heartwarming to see our guests collaborating with us and share their experiences. The 'Saying' column also provides excitement as staff will look forward to more encouraging words of wisdom which will motivate them further.

This newsletter reminds me of how we began our JV in 2016. We started from ground zero and look how far we are now, with improved our service standards. Looking back, it gives me great pride to be part of the team whom have worked as a close knit family and have overcome many challenges.

Our CEO has already announced a new line up of our Operations team. With young dedicated personnel and the backing of senior experienced staff, I am confident that our operations team will excel and bring us to a new level of success in giving the best services to our customers.

I have completed my 5 years' tour of duty in Oman and will be reassigned back to SATS Singapore Hub Operations where a new project awaits me. I would like to thank all of you who have supported me wholeheartedly which makes my posting in Oman a wonderful journey and filled unforgettable memories. Salute to all of you. My heartfelt and sincere thanks to all.

As the Covid19 pandemic still a threat, please remain vigilant. Stay safe, practice good social distance and take care.

Trending News

Vaccination for Employees:

As everyone knows that the world is facing a global pandemic which left the healthcare systems overloaded and caused many to lose their loved ones. Similarly, the Sultanate of Oman faced the same set of challenges which has affected other countries regional and globally. As result, the Sultanate have taken a multitude of measures which are targeted to minimize lost of lives and levitate the current pressure off the healthcare systems. One of the most important measures is to provide a reliable, safe and internationally approved vaccines for the Sultanate's citizens and residents. Lately, the Ministry of Health started the vaccinations based on priority criteria, such as age and sickness. Accordingly, the private sector has the privilege to execute a vaccination plan for their employees, which in return will contribute to mitigate further spread of the virus to our beloved Oman. Oman Airports, the new shareholder of Oman SATS LLC, established a committee to supervise vaccine campaign for staff. The Company is represented by its Human Resources Department to look into the full vaccination for all of the Company's staff. The vaccination program started on the 9th of June 2021 for all employees of the company at Muscat international Airport, Kim's Clinic. All employees were attending accordingly to the specific timing in the clinic prepared by HR department in each company. We encourage all staff to take vaccination, which is made free for all.



Restructuring of Operations Department:

As depositing of SATS Secondee (Head of Operations) Mr. Ahmed Dahlan at End June, CEO thanked him for his five years of services and announced Mr. Rashid AL Murjabi, Export Manager, to be the Acting Head of Operations for the next 6 months. Mr. Hamed AL Maani will be the acting Assistant Manager Import Warehouse Ops, Mr. Rashid AL Kharoosi as Acting Assistant Manager Delivery & CTU, Mr. Haitham Al Hinai as Acting Assistant Manager Documentation & Reception and Mr. Ali Al Hashmi as Acting Assistant Manager Export Operations. This restructuring is effective on the 13th of June 2021 until further notice.

Safety Lesson

Occupational safety and health intervene in all areas of life. All institutions and companies in different sectors of work are concerned in maintaining security and safety for both employees and customers we are dealing with. Our company attach great importance to the issue of security and safety, to reduce the rates of accidents and injuries during work to preserve lives and property. Therefore, the individual is the most essential element in the organization whom we need to look after.

Accident Cause:

While a Porter was loading cargo at a built up area, a nail stuck his left hand and created a hole which resulted in bleeding.

Lesson learned:

All porters to use hand gloves for the protection while loading.





Dr. Edmund CHIA
Consul-General

Guest On Focus

On a special visit from the Singaporean Consul accredited to the Sultanate of Oman to Oman SATS, it was a pleasure to meet him and learn from his long experience in the commercial or political fields, and to search for aspects of cooperation between the two countries for the public interest .

Due to the successful experience of the JV between SATS Singapore and Oman Airports since 2016, in your opinion, what are other sectors rather than Air Cargo sector that could have a JV with a foreign partner?

I think one of the keenest to explore is in food production areas, aquaculture products in particular and other agricultural products. Food security is very important for us due to our limited resources. Moreover, food enhance the quality of life in Singapore and Oman has a variety of food product like some species of fish that we really love in Singapore. Hence, exporting these products from Oman to Singapore requires logistic strength and it can link both countries Oman and Singapore together. We hope that these two sectors of food and logistics complement each other.

Another area we are looking forward to cooperate is exporting possibilities in ICT sector. Within these technology trends and the way how the world is involving, we find that we need to apply new technological processes in our daily lives. For example; to reduce production cost, to improve service quality and to speed up provided services. For that, Oman and Singapore can work together simply in developing software and working on the application process.

How did Covid 19 Pandemic affect cargo business from your perspective?

Less cargo volume and the demand for products is less. With a lot of people staying at home buying online all their personal products, this affect local business, but the cargo sector wouldn't not be greatly affected.

Last word to Oman SATS Staff?

I think you are in a very exiting sector, because it has many competitors around you like Dubai and Doha. In general, logistics have the power to develop any country and you are now representing Oman and its future.

Can you share some thoughts on the industry from your own personal experience?

I don't have much to say, but there are some gaps, I think they may need to address. I remember when I brought my pet, it was quite difficult as the process was not clear. I got my pet after long time. I think there were administrative issues. And from my point of view, I think it is important to prepare for E-commerce, and you need to consider Service, speed and quality. You have some competitors around you in the region and you need to ask yourself whether you are faster than them. If the answer is Yes, then you will succeed. If the answer is No, then customers have the right to choose their service provider.

During your stay in Oman, what are those places that impress you?

There are a lot of places in Oman that impressed me, but culturally, the Opera House is a very beautiful place and brings together different cultures around the world. I like the mountains in Oman and also the beaches are beautiful. I visited so many cities here and I like the culture and the way how people are dealing with you.



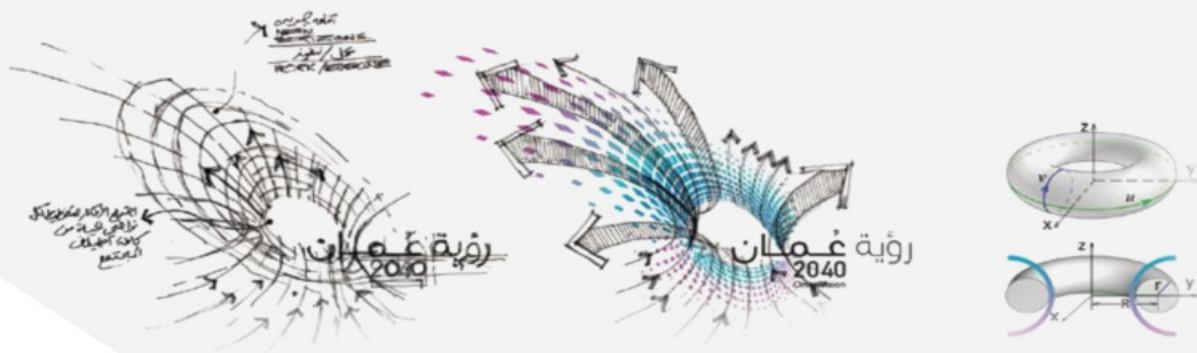
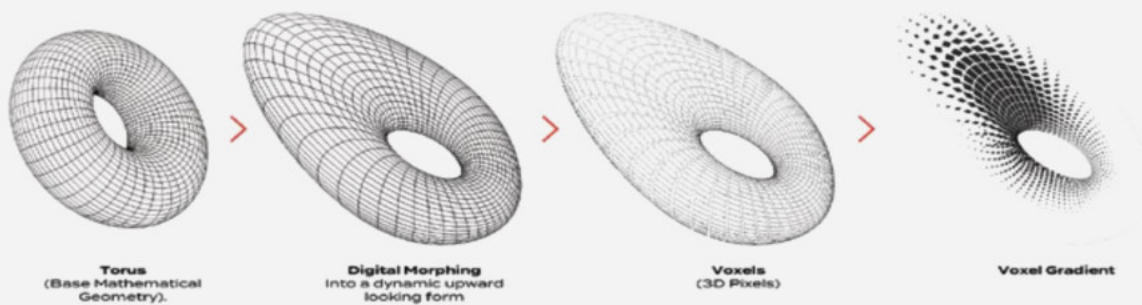
Oman Vision 2040



Logo Inspiration

Oman Vision logo represents the involvement of everyone through unifying the efforts and ideas of various segments of society in a single space to analyze and crystallize them, and to come up with practical, executable plans that include various aspects of life, and to open up new horizons that represent everyone.

The forms that make up the logo, with its upward trend, represent the new possible horizons, due to this vision and the long-term to ensure the continuity and sustainability of the development and implementation of plans for successive generations until 2040 and beyond.



Omani Labor Law

Article (61):

An employee shall have a right to annual leave with full salary, for a period of not less than thirty days. The employee shall have this leave considering the interest of the work. He shall not enjoy this annual leave before the lapse of at least six months from joining work.

Article (27.7):

Abide by the instructions of safety and vocational health at the establishment as prescribed by the law, or executive regulations and decision thereof or by the rules, regulations and instructions of the work.



Staff Engagement

Because the success of the company cannot be completed without our staff, their diligence, perseverance, and ambitions, we were pleased in this edition to host Badr Al-Bartamani, an Export driver, who joined the company in 2017, to get to know him better in his professional and personal life.

Bader Al-Bartamani
Export Operations

At the beginning, please introduce yourself, the department in which you work, and how many years of experience do you have?

I am Bader Al-Bartamani, a driver at export department. I have been working in Cargo since 2016.

What is the most difficult challenge you've faced during the whole journey of your work?

The first year in Cargo was the hardest, as it was my first work experience in this field, despite the fact that we had prior training, but the practical side remains completely different from the theoretical side, and thanks to God, as days go on, I got able to control various issues that I faced during work.

What are your expectations for Cargo sector in light of the developments you have witnessed so far?

Cargo sector is remarkably one of the vital sectors in the Sultanate, as it has proven itself during the past ten years and is still in continuous development until now, and everyone testifies to this, whether you are from the same industry or not.

Let's move a little bit away from work and get to know you from another perspective, if we ask who is Bader after finishing the daily work time?

In my opinion, there are two things that every achiever must do; reading for knowledge and workout for health. Where I tend to read a lot of books about poetry, however, lately I have headed to read educational and philosophy books, and from my point of view, any book is useful.

What are the ambitions you hope to reach in the future?

Ambition has no limits and it is not important for a person to rise, but more importantly how he concludes his work.

Your last word?

I think, with the presence of many developments in various fields of life, whether in the urban field, or the technical one, the main thing is how a person develops himself to reflect that development on everything around him.



IT World

Flightradar24 application:

It is one of the best applications for tracking flights. Available for iOS and Android. It is the #1 app in more than 130 countries. It allows you to track planes and follow live air traffic around the world from your mobile device. The app also enables you to view detailed information about each flight on a real-time animated map by pointing your mobile device up at the sky to see which flights are passing over it.

The secret of the application's work is that there are more than 10,000 receivers for volunteers from various destinations around the world who feed the application site through their mobiles with the images and locations of aircraft and air traffic around the world.

Work Ethics

Business ethics are important for a variety of reasons. First and foremost, it keeps the business working within the boundaries of the law, ensuring that they aren't committing crimes against their employees, customers, consumers at large, or other parties. However, the business also has a number of other advantages that will help them succeed if they are aware of business ethics.

Businesses can also build trust between the business and consumers. If consumers feel that a business can be trusted, they will be more likely to choose that business over its competitors. Some businesses choose to use certain aspects of business ethics as a marketing tool, particularly if they decide to highlight a popular social issue. Leveraging business ethics wisely can result in increased brand equity overall.

Saying

"If you are born poor it is not your mistake but if you die poor it is your mistake."

Bill Gates

"To success in life, you need two things: ignorance & confidence ."

Mark Twain

"Don't live the same live 75 times & call it a life ."

Roben Sharma

OMAN SATS

NEWSLETTER

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